

15 November 2016

Re: Change in the drum used to package Dow Corning Healthcare products

Dear Customer,

We at Dow Corning value you as our customer and continuously strive to provide you with consistent product quality, supply, and service. It is our objective to help you succeed by delivering materials that are manufactured and tested in accordance with high quality standards. We also know the importance of change control to our customers and the need to balance this with our efforts to improve our processes and productivity. Although we try to minimize changes, we are making a change to the drum used in packaging Dow Corning Healthcare Industry products.

In an effort to improve the quality of the drum used to package our Healthcare products, the steel drums currently used will be replaced with a high density polyethylene (HDPE) drum.

The conversion to a tight head high density polyethylene drums will allow Dow Corning to provide Healthcare customers with a durable drum that is less susceptible to damage, requires no extra interior liner, and reduces contamination issues from rust and paint. The closure system will be two 2 inch openings with HDPE plugs. The dimensions and pictures of the high density polyethylene drum and metal drum are noted below.

Resins used to make the plastic drum have been tested with a cross section of the Healthcare products to measure effects on the resin and the Healthcare products. The test results show that the plastic drum and the Healthcare products are compatible.

This change will take effect on batches of material produced after 28 February 2017 for the following product:

XIAMETER® MEM-0024 EMULSION

If you have any questions and/or comments, please do not hesitate to contact Katherine Schanz at 989-301-6860 or email: katie.schanz@dowcorning.com. Thank you for your continued support of Dow Corning.

Sincerely,



Katherine Schanz
Quality Engineer
Healthcare Industries Material Site

DRUM (current)

Style: open head
Capacity (liter): 201 l
Tare wt: 16.1 kg

DIMENSIONS

Height (mm): 871 - 877 mm
Diameter over ring (mm): 602 - 608 mm

HEAD/TOP/CLOSURE

(MOC): HDPE, mold
Opening (mm): 50.8 mm
Opening 2 (mm): 19.05 mm
BODY-MOC: cold rolled steel

LINER-(MOC): Vac-U-Form, polyethylene,

DRUM (new)

Style: tight head
Capacity (liter): 208 l
Tare wt: 9.3 kg

DIMENSIONS

Height (mm): 930 - 940 mm
Diameter outside (mm): 579 - 585 mm

HEAD/TOP/CLOSURE

Opening (mm): 50.8 mm
Opening 2 (mm): 50.8 mm

BODY

(MOC): high density polyethylene

